

FAQs

Q: How to recognize that the Nzonpet anti-barking device is in working condition?

A: 1. There are three buttons on the device, the small button on the left is a light button; on its right one is a beep function button. There is a bigger button below these two is the ultrasonic button.



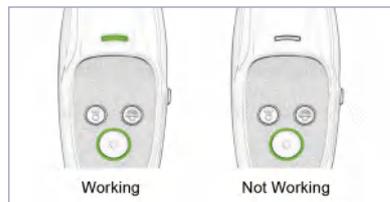
2. Light button: There are two ways to use it; a short press or a long press. It will emit a long bright light when short press, and a burst flashing when long press. The working status includes: the green indicator light is on and the bright LED light is on;

Beep button: Press the button to turn on, release it to turn off,

The working status includes: the green indicator light is on with an audible beep;

Ultrasonic button: Press the button to turn on, release it to turn off.

The working status includes: the green indicator light is on with inaudible ultrasonic waves.



3. Green indicator light: The green indicator light is for responding to every device's activity if it counts. The indicator light will not blink if any action does not count.



4. First, Try a test to make sure the green indicator light is ON when you press any button, which means the device is working perfectly. If the indicator light does not light up, please contact us at support@nzonpet.com. The professional customer service team will have a dedicated customer service staff to solve it.



5. Testing the ultrasonic working status: Make sure the green indicator light is on when you press the ultrasonic button.

Aim the ultrasonic wave at the leaves under no wind conditions. The leaves will be affected by the airflow generated by the ultrasonic wave and slightly swing to prove that the ultrasonic release is normal.

In a windless condition, aim the ultrasonic wave at the candle flame. The candle flame will be affected by the airflow generated by the ultrasonic wave and slightly oscillate, which can also prove that the ultrasonic wave is normally released.

Suggested operation method:



Ultrasound is emitted linearly. So it is recommended to press the ultrasonic button at the appropriate distance ($\leq 16.4\text{ft}$) and in an open environment without obstacles. Press the ultrasonic button directly at the dog's position, and use hand signals and commands simultaneously.

Such as " Stop, sit down." Once your fur baby responds to your signal or commands, please remember to give your pet appropriate rewards, such as snacks, petting, etc., to guide and strengthen the dog's memory actively.